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QUARTERLY NEWSLETTER | FEBRUARY 2022

SENIOR *Express Club*

Hello Seniors!

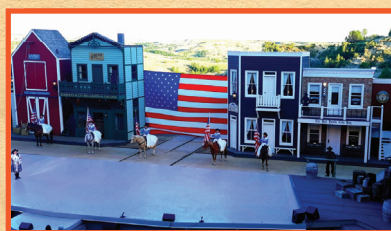
We have an exciting opportunity for you to help RCU learn what we are doing well and where we can improve to meet your financial needs. We are committed to learning directly from our member-owners so we can continue to be your partner for all your financial goals. To accomplish this, we will be conducting a member-based, confidential survey via email.

The survey consists of rating RCU in various areas of your experience through 10 brief questions. The survey will be available for completion between February 22nd and March 11th, and all members who complete the survey will be eligible for one of five different prize drawings!

We strongly encourage you to participate in this survey and answer each question honestly. The continued success and growth of your credit union will benefit greatly from your participation.

Please watch for this survey to arrive in your email on February 22nd!

MedoraTM
EXPLORE IT. ADORE IT.



Medora Musical Tickets

June - September (Monday - Friday ONLY)
Up to 6 tickets per Senior Express Club Member.

Not all dates are available, seating locations may be limited.

RSVP updates will be announced next newsletter

*Must have Senior Express Account to RSVP tickets



MANDAN OFFICE

1006 East Main Street

701-667-9500

Monday - Friday 8:30am - 4:30pm

Drive-up 7:30am - 5:30pm

BISMARCK OFFICE

112 South 24th Street

701-222-8736

Monday - Friday 8:30am - 4:30pm

Drive-up 7:30am - 5:30pm

Our RCU staff are ready to serve you!

Each newsletter will feature a few of our staff, who would love to hear from you and help you reach your financial goals!



Amy Bitz is our Mortgage Loan Officer and has been with Railway Credit Union for 2 years. She has extensive knowledge of the many mortgage products we offer, including VA, FHA, USDA, and Conventional mortgages. Amy is passionate about making sure each member has the best mortgage experience possible. She is located at our Mandan branch and can be reached at 701-557-7164.



Hunter Walsh is a Consumer Loan Officer at Railway Credit Union. Hunter has worked for Railway for 4 years. Along with being a loan officer, Hunter assists members with our Credit Life and Disability insurance claims. He spends additional time each day at our BNSF terminal location, continuing to build on the relationships that began our unique credit union experience. Hunter is located at our Mandan branch and can be reached at 701-354-7995.



Aurora Hayes is the Marketing Manager for Railway Credit Union. For the past 5 years, Aurora has brought incredible artistic influence to RCU and has kept our marketing efforts progressing forward. Aurora has built many relationships with our members throughout the years, and especially with our Senior Club as she manages our Medora Musical tickets each summer. Aurora is located at our Mandan branch and can be reached directly at 701-557-7151.



Travis Dengel is our AVP of Lending. He has been with Railway Credit Union for 10 years and is an expert in our consumer lending department. Anytime a member reaches out to Travis for a new loan, they are certain to get the best of the best that Railway has to offer! Travis is located at our Bismarck branch and can be reached directly at 701-557-7156.



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ANNUAL MEETING



Please join us for our 68th Annual Meeting. The event will be held at the **Baymont Inn & Suites** in Mandan on **Thursday, April 21st, 2022.**

The social begins at 6:00pm, followed by the business meeting at 6:30pm and dinner. Please **call to RSVP by Thursday, April 14th.**

There will be an election for the following positions:
Board of Directors - 2 Credit Committee - 1

If you know an individual that would serve well in one of these positions, please contact this year's nomination committee:

Ellen Forderer 226-7524 | Terry Bragg 426-9371 | Alphonse Fleck 400-2938 | Clete Burbach 220-9212