

Preparation Checklist

Use this checklist to help you prepare ahead of time.

Be aware of our downtime - know when branches, our mobile app, and online services will be unavailable.

Make sure to have at least two forms of payments; for example your RCU debit and credit card.

Get cash/spending money for the weekend. ATMs, ATM cards/debit cards will be accessible during and after the upgrade.

Utilize Night Depositories, to drop off deposits or loan payments. These will be processed once RCU is open on Monday June 1st.

Online and Mobile Service Users

Complete Online and Mobile transactions prior to 5:00pm on Friday, May 29th.

Submit Mobile Deposits prior to 3:00pm on Thursday, May 28th; mobile Deposits will be unavailable after the time.

Prepare for all online services to be unavailable, such as; credit card information, eStatements, BillPay, and account information.

Online BillPay will be unavailable. Payments scheduled prior to ?????? will be processed. On and after June 1st you will need to submit through the new system. Have a list all current payee information. You can obtain this information at the RCU office before or after the system upgrade.

Download copies of past of past year statements if you use eStatements. This should be completed before our system upgrade on May 29th.